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Education

- 2007 DOCTOR OF PHILOSOPHY, MANAGEMENT SCIENCE (OPERATIONS MANAGEMENT), ILLINOIS INSTITUTE OF TECHNOLOGY, UNITED STATES
- 1999 MASTER OF BUSINESS ADMINISTRATION (MARKETING), CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO, UNITED STATES
- 1995 BACHELOR OF ENGINEERING (INDUSTRIAL ENGINEERING), KASETSART UNIVERSITY, THAILAND

Publications

Peer-Reviewed Journal Articles

"Benefits First: Consumer Trust Repair in Mobile Commerce", Journal of Theoretical and Applied Electronic Commerce Research, 16(1): 1079-1096, 2021, (Zhang, H.D., Chen S.C., Ruangkanjanases A.).

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