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## Education

- 1993 DOCTOR OF BUSINESS ADMINISTRATION, OPERATIONS MANAGEMENT, BOSTON UNIVERSITY, UNITED STATES
- 1987 MASTER OF BUSINESS ADMINISTRATION, TRANSPORTATION AND DISTRIBUTION MANAGEMENT, SYRACUSE UNIVERSITY, UNITED STATES
- 1985 MASTER OF BUSINESS ADMINISTRATION, BUSINESS ADMINISTRATION, CHULALONGKORN UNIVERSITY, THAILAND
- 1982 BACHELOR OF ACCOUNTANCY (FIRST CLASS HONORS), ACCOUNTING, CHULALONGKORN UNIVERSITY, THAILAND

## Publications

### Peer-Reviewed Journal Articles

"An Analysis of Thai Listed Hotels: Financial and Operational Performance", Journal of Business and Behavioral Sciences (JBBS), 28(2): 55-69, 2016, (Bhamornsathit, S., Katawadee, P.).

"The Use of ABC Classification to Analyze Tourism Receipts: A Case of ASEAN Tourists to Thailand", Journal of Business and Behavioral Sciences (JBBS), 26(3): 89-179, 2014, (Punthumadee, K., Bhamornsathit, S.).

### Peer-Reviewed Academic/Professional Meeting Proceedings

"An Analysis of Japanese Inbound Tourist Flow to Thailand" ASBBS Program of 23rd Annual Conference, Las Vegas, Nevada Feb.2016, (Bhamornsathit, S., Katawadee, P.).

"An Analysis of Tourism and Hotel Indicators in Thailand" ASBBS Program of 23rd Annual Conference, Las Vegas, Nevada Feb.2016, (Katawadee, P., Bhamornsathit, S.).

"Ratio Analysis of Publicly Traded Hotel Companies Listed on the Stock Exchange of Thailand (SET)" ASBBS Proceedings, 21, 92-96, San Diego: American Society of Business and Behavioral Sciences Feb.2014, (Bhamornsathit, S., Katawadee, P.).

"Enhancing Opportunities for Exporting Thai Gems and Jewelry in The ASEAN Economic Community (AEC)", Bangkok 2014, (Daungpastra, C., Passakornjaras, S., Bhamornsathit, S.).

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## Books

### Textbooks

"Service Management", 1 Edition, Chulalongkorn University Press, 2021, (Bhamornsathit, Slisa).

"Quality and Productivity Management", 1 Edition, Chulalongkorn University Press, 2018, (Bhamornsathit, Slisa).

"Operations Management", Tops Publishing, 2004, (Bhamornsathit, Slisa).

"Supply Chain and Logistics Management (Translated)", Tops Publishing, 2003, (Suthiwatnarueput, K., Bhamornsathit, S., and Daungpastre, J.).